

A UK MOTORHOME HIRE LTD.

TERMS AND CONDITIONS

1. Hire rates quoted include; Unlimited Mileage

[?] UK standard vehicle insurance

Insurance loading. AUK Motorhome Hire Hire Ltd will incur additional charges if the driver to be insured has a traffic conviction, or is using a non-UK driving licence or is in an occupation which is deemed high risk. These charges will be passed onto the customer.

AUK MOTORHOME HIRE Ltd will supply full breakdown cover to cover any mechanical faults to the base chassis of the motorhome. Any call out charges incurred by the client through operator error, e.g. a flat vehicle battery will be the responsibility of the client.

2. Drivers

Drivers must be between 25 and 75 years of age, and have held a full driving licence valid for the relevant vehicle for at least 5 years prior to the commencement of hire. Drivers' licences must be free of endorsements except for minor speeding or parking offences (more than 3 points may be subject to an insurance surcharge.) Drivers who passed their test after 1996 may be restricted on the weight of motorhome they are permitted to drive; please telephone to check.

Licences must be produced at the time of vehicle collection. In the case of UK photo card licences the card must be produced. Visitors from abroad must produce a valid unendorsed domestic driving licence or international driving permit.

The price covers one named driver. Additional drivers may be added at an additional charge of £10.00 per driver per day (maximum of 2 additional drivers). Drivers are required to submit their personal details on the booking form. The hirer and main driver at the commencement of hire must produce personal identification such as a valid passport and confirmation of address in the form of a recent utility bill or a bank/building society statement.

3. Insurance

The quoted hire rate includes a standard excess of £1250. In the event of any damage to either the vehicle or third party property, the hirer will be liable for the first £1250. The hirer will also be fully liable for replacement or repair of windows or tyre damage. Collision Damage Waiver is no longer available direct however a link is available from our web site.

4. Security Deposit

There is a £1250.00 Security Deposit payable by cash, bank transfer or by credit/debit card 7 days before hire commences.

A full refund of the deposit will be made on return of the vehicle to the agreed location, on the agreed date and time, in the same condition as it was let out to you, with the toilet empty, the interior clean, including all cooking appliances, and the tank full of fuel. Where damage to the vehicle has been sustained the deposit will be retained until the full cost of the repair has been ascertained. This amount will then be deducted from the deposit and the balance refunded.

AUK Motorhome Hire reserves the right to increase the security deposit for specific events e.g. Football World Cup, music festivals etc. to £1500.00.

The security deposit will be used to fund any loss or damage whatsoever to equipment,

fixtures and fittings, windows, tyres or negligent damage to the vehicle.

1 European Travel

There is an additional charge of £150.00 per week for European travel.

This covers European breakdown cover, travel pack (warning triangle etc), insurance outside of UK and the higher mileage incurred when travelling abroad.

6. Hire periods

The minimum hire period is four calendar days except in the high seasons, when it is 7 days.

. Vehicles are available for collection between 3.00p.m and 6.00p.m. and returned between 9.00a.m and 11.00a.m., unless otherwise arranged in writing. Failure to comply with these times will result in the hirer being -surcharged at the rate of £50 per hour or part thereof (first 3 hours) and balance of deposit -thereafter together with any additional costs incurred by the Company. No refunds will be given for an early return of the vehicle.

7. Liabilities

We accept no liability for replacement vehicle costs, travel or accommodation costs or any other consequential loss claims arising from motorhome breakdown, accident or any other such related causes. All accidents must be reported immediately by telephone-to 07818 040412. An accident report form must be completed at the termination of hire.

- The hirer shall be liable for all costs and expenses incurred for speeding, parking fines, congestion charges and for any other offences committed against the Road Traffic Act or traffic regulations.

The hirer shall be responsible for all overhead damage resulting from any incident, overhead -damage is defined from ground to in excess of 6 feet from the ground.

You are required to check tyre pressures and engine fluid levels as specified in the driver's manual.-

Upon return the Company's representative will check the vehicle for damage, cleanliness, etc, including the condition of the tyres and windscreen which are not included in the Company's Insurance and are the responsibility of the Hirer. -

The hirer is required to keep the motorhome under their control throughout the hire period. It must be locked at all times when unattended.

8. Payment

- Availability is on a request and confirm basis at the time of Reservation. A Reservation is only binding after it has been confirmed by AUK Motorhome Hire Ltd and a deposit of £250.00 has been received.
 - Settlement of the remaining balance will be due one month prior to departure.
 - AUK Motorhome Hire Ltd reserves the right to cancel the booking if payment is not received one month prior to departure. Payment is by credit card (Visa or Mastercard), debit cards, Bank Transfer or PayPal
- For late bookings (less than one month before departure) the full rental price is payable on booking.
- Vehicles will not be released without full payment being completed. Cheques will not be acceptable
 - for late bookings (less than 2 weeks prior to departure).

9. Cancellation

Should the hirer cancel the booking AUK Motorhome Hire Ltd will endeavour to re-hire the motorhome.

- If successful the amount paid will be refunded less an administration charge of £50.
 - However if re-hire is not successful the hirer will be liable for the deposit and any hire charges already paid. Hirers are advised to obtain their own holiday insurance to safeguard against such eventualities. We reserve the right to cancel the booking before commencement of hire -if the named drivers' licences are invalid or do not comply with the information stated on the booking form.
 - In this case you will forfeit the booking deposit and hire charges already paid.
- Cancellation may be notified to the Hirer due to damage caused by a previous Hirer. In this case we will refund all monies so far paid .Please see last paragraph. "Events beyond A UK MOTORHOME

HIRE LTD's control"

10. Collection & Return

- Collection: Please allow 1 hour for the hand-over at the depot - to complete the documentation and demonstrate your vehicle to you. Please allow the same on your return.
- Return: The vehicle must be returned on the date, and before the time stated, on the rental agreement.
- Vehicles must be returned clean and in the same condition as they leave the depot, otherwise
 - a
 - charge will be made. In addition a separate toilet cleaning fee will apply if the toilet waste tank is not -empty on return, £50.
- A full tank of diesel is supplied with the vehicle at the commencement of hire and the hirer is expected to return the vehicle with a full tank of diesel. Any shortage will be charged to the hirer.
- Two gas cylinders are supplied, with at least one full. Subsequent refills are the responsibility of the hirer who should ensure that refilled bottles are the same size and fitting and returned with the vehicle.
- Late return: If you will be late returning, AUK Motorhome Hire must be advised immediately.
- Failure to advise may result in prosecution for driving whilst uninsured. An additional charge of -£50 per hour will be payable for all late returns.

11. Animals

No animals, other than guide dogs, are allowed in the vehicle. Any damage incurred will be charged to the hirer in full.

- **12. Smoking**

Smoking is not permitted in our motorhomes. This is out of consideration to subsequent hirers who -may be non-smokers. Any infringement of this condition will incur an extra cleaning charge of £50.

Your Liability

Where damage is caused to the vehicle during the hire we may, at our absolute discretion, use the Insurance Policy to claim for the loss or damage sustained,, in these circumstances you will be liable for the excess. If we claim under the Insurance policy this will not reduce your liability under any other provision of this Condition. We will not claim on the Insurance Policy where damage to the vehicle is caused by a breach to any of these Conditions.

You agree that you will be liable for any damage sustained to the vehicle during the hire where such loss or damage is not claimed under the Insurance Policy. You also agree that you will be liable for any loss or damage suffered by us or the Owner resulting from you breaching these conditions.

Without limiting the generality of the above this includes the following charges:

Our reasonable administration charges in resolving damage to the Vehicle. Charges for any loss or damage to the vehicle (even if it is accidental or not your fault) subject to the cover provided by the Insurance.

- a. Charges for damages to the windscreen and windows, punctures, or other damage to the tyres.
- b. A standard charge of £75 valeting fee if the Vehicle is not returned in the Condition it was collected in with regards to interior cleanliness.
- c. The cost of making good any damage to the interior of the vehicle.

- d. The cost of making good any damage caused by improper use.
- e. A standard charge of £50 for an un-emptied toilet cassette at the end of the hire.
- f. If the vehicle is not refueled at the end of the hire the cost of the fuel plus £20
- g. Any costs and reasonable administration charges which arise when we or the Owner deal with your failure to pay charges that you are responsible for.
- h. Any charges arising from Custom and Excise or Immigration Authorities seizing the vehicle, together with any charges or loss of Income if we demand a payment.
- i. Any agreed rates for delivery and collection.

We will use the Insurance Damage Bond to meet any amount for which you are liable. Should that Bond be insufficient to cover the cost of your liability then you agree to pay the balance within 28 days.

Events beyond AUK MOTORHOME HIRE Ltd.'s Control

Unfortunately events beyond A UK MOTORHOME HIRE Ltd's /or the Owner's control occasionally affect bookings. When reference is made to such events neither Us or the Owner can accept responsibility for or pay compensation, costs or expenses where the performance of your contract with A UK MOTORHOME HIRE Ltd. is prevented or affected or you suffer any loss or damage as a result of events beyond the control of AUK MOTORHOME HIRE LTD /or the Owner. If your booking is cancelled as a result then we will offer you a choice of an alternate motorhome (if available) or refund your money. Our liability will be limited to the return of any monies paid by you.

For the benefit of other hirers your co-operation would be appreciated.

Read and Accepted.....Signature

Print full Name.....

Date.....